ATTACHMENT A

Radio Commercial

Hey, you know Time Warner doesn't have 'round the clock back-up batteries for their phones?

Really? So if the power goes out, you might now be able to call 911? Oh, my gosh.

Yeah, but you've got SBC local service and a corded phone, right?

Well, yeah Time Warner couldn't touch the deal I got. I got high speed internet and satellite TV, too. Its all under \$70 a month.

Well, don't worry, alright.

Yeah, so you're saying that if somebody has Time Warner's phone service and they're all alone at midnight in their big empty house and the power goes out and they don't have any candles or flashlights, let alone garlic to keep the vampires away, they're going to be in the dark without 911 phone service when zombies start scratching at their windows? Man, you're scaring me.

I'm scaring you?

SBC local service, high speed internet and satellite TV all for under \$70 a month. Can Time Warner give you that? And when it comes to reliable 'round the clock 911 calling they can't hold a candle to the company you can always count on when you need it. SBC, going beyond the call. Taxes, other charges and the federal universal service cost recovery fee extra. For details of additional charges, restrictions and requirements call 18662700397 toll free or visit sbc.com/details. For new customers only.

Television Commercial

Just because they offer phone service doesn't make them a reliable phone company. Count on SBC voice services at home for proven reliability including around the clock 911service, even when the power goes out. Can a cable company say that?

ALERT: Some digital phone providers may not be compliant with E911.

Don't be stuck in an emergency! Switch back to the reliable choice: FRONTIER



We want to bring to your attention that many issues of safety surround digital phone service as it relates to reliability during emergencies. So many issues in fact that the Federal Communications Commission (FCC) has asked value over internet protocol service providers to shut down their lines if they fall to meet E911 requirements.

Sut Frantier Customers don't need to warry about this safety issue. Although no phone service is 100% reliable, you know from experience that your Franties phone service was dependable in all types of weather—ice, wind, rain and show, we've kept you connected!

But the lack of connection during emergencies is just one concern regarding digital phones. These are the sorts of complaints we hear from former cable digital phone customers:

"There was constant echang with my cable phone."

"The voices didn't sound real."

"Il took forever to reach a repair tecimician when I had a problem"

"When the power goes off there is no digital phone service, and that's when I really want to stay connected. I'm concerned about having phone service in a storm or emergency."

And of course "The service was so much better with Frontier."

If eable digital phone isn't as good as you thought it would be, it's easy to come back to Frontier. Just give us a call at (877) 427-9158. Even batter-we will waive any service activation fees if you reply within thirty days.

That's nghi! Just sign back up with Frontier and it will be like you never left.

And when you call you might want to discuss some of the other great products Franker has to offer in addition to HIGH QUALITY reliable local service:

- Frontier Connections, our sessitie TV packages with up to 200 stations (including local) at a great value.
- . Frontier High-Speed Internet with all the speed you need to shop, e-mail and have fun online.
- Truly Unlimited Long Distance on voice phone calls—call anyone, anytime, anywhere in the USA. (Check out the great
 offer on the enclosed insert.)
- All your lawards calling features like Voice Mail and Cafer D.

So come home! Just call (877) 427-9159. There will be no charges to get you connected again And you get to the quality phone service that you know you can expect from Frontier.

Sincerely.

Kenneth Arnet

Regional VP, Sales and Marketing

Call (877) 427-9159 to get connected again!

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